HELVETAS Swiss Intercooperation Nepal

Job Description

Project: Employment Fund- Skills for Reconstruction (EF-SR)

Job Title: Communication and Knowledge Management Officer

Location: Employment Fund Secretariat (EFS), Kathmandu Office with frequent

traveling to the field

Reporting to: Team Leader

Job purpose: To ensure an adequate documentation and Knowledge Management

system along with plan and implementation of effective Communication

and outreach activities in the project.

Duties and responsibilities

1. Adhere, implement and maintain policies of HELVETAS Nepal and EF-SR

- Ensure compliance of the HELVETAS Nepal's & EFS policies, guidelines, and Manuals (Personnel, Financial and Administrative and other applicable policies, guidelines and Manuals).
- Openly share experiences, ideas and criticism of EF with other team members of the EF-SR so as to create a team spirit based on solidarity and constructive criticism.

2. Effective communication, outreach and knowledge management system

- Take a lead role on the assessment and design/redesign of the current communication initiatives/tools and methods existed in the project; design and develop various Informative, Educative and Communicative (IEC) materials.
- Design and develop radio Public Service Announcements (PSAs), radio magazine and facilitate for the broadcasting.
- Take a lead on event management (such as: press conferences/meets, organizing of Skills/Career counseling/employment fairs) in a close coordination with government/private sector training and employment service providers/chambers of commerce and industries-CCIs and explore the possible collaboration with relevant organizations.
- Ensure continuous collaboration with media organization for increasing media coverage, preparation, and wider dissemination of press release.
- Take a lead role in youth/employment campaign designed for EF-SR (such as coordination for International Youth Day celebration, National Education Day Celebration.
- Mobilize resource organizations for capacitating T&Es on strengthening communication outreach expansion.
- Take a lead in effective knowledge management and publication of EF-SR Knowledge, learnings and relevant material by developing audio-visual (process/ impact video or short films) and printed documents such as documentary, booklet, report, case studies etc.
- Facilitate project team to document the knowledge, reflection, achievement and outcome of EF-SR project.
- Support and facilitate partner organizations in documenting EF-SR knowledge, learning and information.

- Develop a system to document the project processes, learning and issues on a regular basis and share with team members (and SDC wherever appropriate).
- Ensure toll free calls are handled and responded smoothly.
- Ensure EF communication strategy is regularly reviewed, up dated, and followed.

3. Technical Assistance to partner organizations (government institutions and others)

- Provide technical assistance for the Enhance Vocational Education and Training Project, Ministry of Education (EVENT/MoE) and ensure the effective implementation of jointly planned knowledge management, communication and outreach activities between EFS/HELVETAS and EVENT/MoE.
- Provide technical assistance to Foreign Employment Promotion Board, Ministry of Labour and Employment (FEPB/MoLE) through SaMi project for its skilling migrant component and ensure the effective implementation of jointly planned knowledge management, communication and outreach activities among EFS/HELVETAS Nepal, SaMi/HELVETAS Nepal and FEPB/MoLE.

4. Documentation and Reporting

- Contribute to the efficient and effective implementation of EFS Yearly Plan of Operation (YPO).
- Assist Supervisor on reporting requirements of EF-SR as and when required. Facilitate for compilation of information required for TL meeting, quarterly reports, half annual reports, annual reports, and annual work plans on time.
- Coordinate with EFS colleagues to collect and compile data for public dissemination as required.

Qualification, Experiences and Competencies

a. Minimum Qualification and Experience

- Master's Degree in Journalism & Mass Communication or Development Communication or Media Studies or Development Studies or Social Sciences.
- At least 3 years of relevant experiences. First hand experiences in designing and implementing communications and outreach strategies for development organizations will be additional advantages.

b. Required Competencies

- Experiences in knowledge management, communication and outreach activities.
- Excellent understanding of modern communication and development initiatives.
- Result oriented personality with maintaining deadlines.
- Excellent interpersonal, inter-cultural competencies and team player.
- Reliable, careful, honest and sincere work attitude.
- Good verbal and written communication in Nepali and English.
- Ability to work under time pressure
- IT: Proficiency in using office application software; especially Photoshop, Freehand, Dreamweaver, Flash player, Web designing tools and efficiency in using other communication applications.
- Experiences in working with civil society organizations and private sector organizations
- Sensitive to poverty, cultural diversity, gender & social inclusion
- Experiences in working in post disaster relief/recovery situation will be an additional advantage

Revision: This JD is subject to revision as and when need arises.

Duration: Till December 2016 with possibility of extension